

COVID-19 TRAVEL ADVICE



The Australian Travel Industry Association (ATIA) and our network of professional, industry-accredited ATAS travel agents and tour operators continue to monitor the situation with the COVID-19 virus and understand that although many people are travelling again, it may still have implications for some overseas travellers.

When travelling abroad at any time, it is important to exercise common sense, remain vigilant and stay informed. These helpful tips will help you make travel decisions.

1 A PERSONAL DECISION

Your decision to travel is ultimately a personal choice. The decision is one you must make, based on your personal circumstances and all the information available to you.

2 INFORMATION FROM OFFICIAL SOURCES

Ensure your information comes from an official source:

- World Health Organisation (WHO) – who.int
- Smartraveller – smartraveller.gov.au
- Department of Health – health.gov.au

3 I WANT TO TRAVEL

When deciding if travel at this time is right for you, ensure you're informed, not just about your destination, but about the countries you might need to transit through to get there and home. Visit the Smartraveller website for the latest information.

Some countries, airlines and operators may have COVID-19 travel requirements in place, such as proof of vaccination. Check the entry requirements of countries you're travelling to or transiting through, as well as airline, cruise vessel and tour operator requirements.

Additionally, the WHO website provides general recommendations regarding the type of hygiene behaviours that minimise the spread of the virus. We also recommend you seek medical advice prior to travel. This is always a wise option, regardless of where you are travelling.

4 I WANT TO CANCEL

If you decide to cancel, you will be subject to the terms and conditions you agreed to when you made your booking. This may result in cancellation fees and other fees depending on your circumstances.

Read the terms and conditions to determine your liability. Talk to your ATAS agent to see if the travel supplier has made any concessions.

5 ALTERNATIVE PLANS

If you no longer want to travel to your original chosen destination, talk to your ATAS travel agent or tour operator about other destination options, including domestic holidays.

6 TRAVEL INSURANCE

Always take out travel insurance and make sure you're aware of what is and isn't covered. If you already have a travel insurance policy, read the PDS, talk to your ATAS agent or operator about your policy, or speak with your insurance provider to ascertain your level of coverage.

For example, some policies offer 'cancel for any reason' cover while others don't have inclusions for COVID-19 if you contract it pre-departure or during your holiday.

7 I HAVE BEEN OFFERED A CREDIT NOTE

Accepting a credit note may be best way to minimise cancellation fees should you choose not to travel at this time.

When you're ready to travel, an ATAS-accredited travel agent or tour operator can assist you by advising, booking and managing your travel.

The advice provided in this flyer is general in nature only and does not consider your personal situation.